

Dear Students,

In an effort to improve our Live Group Classes, we have compiled **5 Best Practices**. These practices will contribute to an effective, efficient and satisfying learning experience for both teachers and students. We hope these practices can help us all to develop confidence and comfort, and achieve better results.

When entering a class, make sure to choose it according to your level.



Students may feel held back or intimidated if your level is below or above the corresponding class. The teacher will always keep the pace of the class according to its level.

Once in the classroom, make sure to mute your mic when you're not speaking.



External noises are very frustrating. You may not realize that your breathing is being heard by everyone, or that the headset makes a specific noise. To avoid this, please, mute your mic.

Raise your hand every time you want to participate.



Zoom offers the possibility to click on the 'raise hand' icon. This way the teacher and the other students will know that you want to speak. This practice guarantees a better command of the class.

Be Patient. Bear in mind that teachers always spend the first 4 minutes checking that everybody's mic is working properly.



Always keep in mind that everyone should have the right to speak, so be respectful to others.

Everyone should have the chance to participate equally.



Always keep in mind that everyone should speak equally. So, please do not overlap or 'take over' the class. Give everyone a chance to speak.